

To request a payoff demand, please visit Del Toro Loan Servicing, Inc. at <https://deltoro.centurionservicing.com/Account/Login>



Loan Number

Password is 00 and the last 4 digits of SSN or EIN on file.

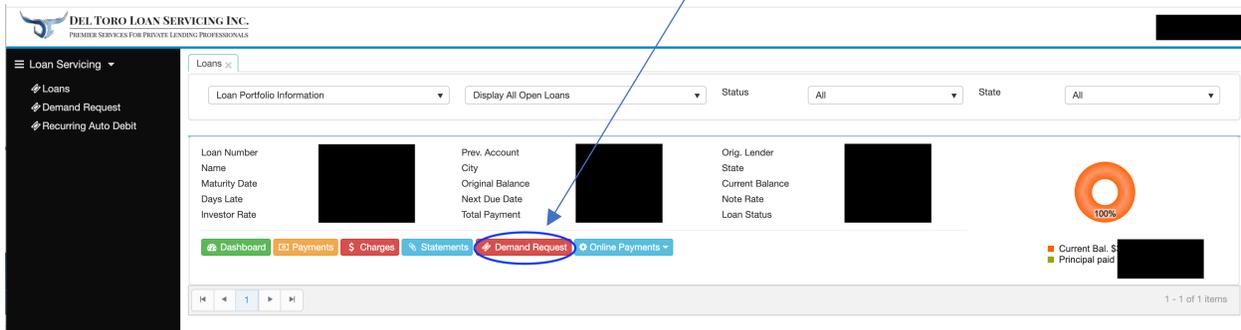
I'M A RETURNING CUSTOMER

Username or E-mail Address

Password (Lost Password?)

Log in

Once logged in, you will see a list of your loans.
On the loan you would like to payoff, click on Demand Request.



This will give you access to the request form, *New Demand Request*.

On the Request form, you will see 4 sections; Request Information, Loan Information, Requestor, and File Attachment.

Fill in the Request Information section.

You cannot edit any field in the Loan Information, which is the next section down.

DEL TORO LOAN SERVICING INC.
PREMIER SERVICES FOR PRIVATE LENDING PROFESSIONALS

Loans >>

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New Demand Request

Request Information

Demand Fees: Standard Priority are charged \$30.00. These are prepared and forwarded for lender's approval within 5 business days. Once approved, the demand is automatically routed to the requester via DocuSign. Rush Priority are charged an additional \$75.00 (Total of \$105.00). These are prepared and forwarded for lender's approval within 2 business days. Once approved, the demand is automatically routed to the requester via DocuSign.

A Short Payoff Request will incur an additional \$50.00 administrative fee to be charged to the account.

Request Type* [Dropdown]
Priority Type* [Dropdown]
Demand Type* [Dropdown]

Reason for request* [Dropdown]
Estimated Close of Escrow* [Text]
Additional Instructions or Comments [Text Area]

Loan Information

Loan # [Text]
Borrower Name [Text]
Subject Property Address [Text]

Borrower's City [Text]
Borrower's State [Text]
Borrower's Zip Code [Text]

Requestor

First Name* [Text]
Last Name* [Text]
Company* [Text]
Address* [Text]

City* [Text]
State* [Text]
Zip Code* [Text]
Phone* [Text]
Email* [Text]

File Attachment

Upload Borrower Authorization Form [Text]
Upload Recorded Deed of Trust [Text]

Submit Request

Verify Requestor information. The borrower information should auto-populate these fields. These fields can be left alone. The payoff demand statement will be sent to whatever email is listed in this section.

If the email is changed to another party, Del Toro Loan Servicing, Inc. requires a Payoff Request Authorization form to be filled out, signed, and uploaded in the File Attachment section. A generic form is provided on Page 3 of this tutorial, for your convenience.

File Attachment section does not require a file upload unless someone is requesting the demand on your behalf or if the statement will be emailed to another party.

Once you click on Submit Request, a window will pop up and confirm the request has been submitted.

If you have any problems or questions while making the payoff demand request, please contact Monica Johnston at 760.753.1393 or mjohnston@fidelispsf.com to assist.